



**m**kit | Soluciones  
Informáticas

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Thank you for downloading an Mkit service presentation.

In the next pages we will tell you about our  
**Outsourcing** service.

For further information, please contact us by phone or via e-mail:

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Outsourcing means subcontracting resources.

The demand for this service has significantly grown in the last few years.

This is due to the high quality of efficiency obtained by choosing an Outsourced solution, unlike having an In-House service.

The key about this service is that it can be *easily hired* by companies with *low budgets and reduced infrastructures*.

The client ensures service availability and *stops worrying about administering and managing* an area on which they're not specialized.

The implementation of an Outsourced IT Service provides you with:

- **Efficiency:**
  - By trusting an external Service Provider, you can untie yourself from the management of IT related issues. This allows you and your team to focus on your own and independent business subjects, without interruptions.
- **Security:**
  - We count with an experts staff highly qualified to handle any IT issue that can be presented, thanks to which we can offer you the security of knowing that any problem will be resolved in the most effective, quick, secure and economic way.
- **Peace:**
  - Thanks to the hiring of our services, you can stop worrying about the possible inconvenients when hiring a full-time employee, such as illness, absenteeism, leaves, firings, etc.. Also, you eliminate the possibility to hire inexperienced personnel, caused by the lack of knowledge from the Human Resource team.

Mkit counts with professionals certified on many of the technologies that rule today's IT market.

Thanks to this, we can offer Outsourcing solutions on any architecture used by the client.

Our staff is insured against Work Accidents, which provides composure at the moment of offering our services

Plus, we count with active stand-by 24/7, to provide you with the assurance of being able to solve your problem immediately,  
*Any time of the year*

Each client is unique. To be able to successfully satisfy the needs of each one, Mkit counts with different service packages, according to:

- Availability:
  - Monday to Friday, from 9 am to 6 pm (9/5), Response Time: Next Business Day (NBD)
  - Monday to Saturday, from 8 am to 8 pm (12/6), Response Time: 6 Hs
  - Every day, 24 hs. a day (24/7), Response Time: 4 Hs
  - Personalized Response Times
- Monthly hour load:
  - The hireable minimum is of 10 hs. a month
  - 1 and a half hour of remote support is computed as only 1 hour

*Mkit specializes in the following Information Technology **Services***

- Infrastructure

- File and Print Servers
- DataBase Servers
- Web Servers
- Mail Servers
- Backup Servers
- VPN Access Servers
- Private Instant Messaging Servers
- Server Migrations
- Virtualization Systems
- Implementation and Maintenance of Active Directory
- Storage Solutions
- Implementation and Administration of Computer Networks
- Structured Wiring
- Creation of Smart Buildings
- Installation of IP PBX
- Branches Interconnection

- Consulting

- Capacity Planning
- Cost Reduction Projects
- Antivirus and Antispam Solutions
- Licensing Analysis
- Technological Report of the IT Environment
- Outsourcing and Managing of the IT Area
- IT Providers Service Evaluation

- Security

- Firewall, IDS and IPS
- Information Security Policies Implementation
- Servers, Workstations, Networks and Process Auditing
- Ethical Hacking Analysis
- Penetration Testing
- Disaster Recovery Planning
- Business Continuity Planning
- Network and Information Devices Encrypting

*Mkit applies the following **Technologies** for it's Solutions*

• Infrastructure

- Microsoft Windows 2000 – 2003 – 2008
- Microsoft System Center Package
- Linux Debian – Slackware – SUSE – CentOS
- Citrix XenApp
- Microsoft App-V

• Security

- Microsoft ISA 2004 - 2006
- Microsoft TMG 2010
- Snort
- VMware Untangle
- Cisco Firewalls
- CheckPoint Firewalls
- Nmap – Wireshark – Nessus – Cain & Abel
- Metasploit – CANVAS – BackTrack
- GFI LanGuard

- Virtualization

- Microsoft Virtual Server
- Microsoft Hyper-V
- VMware ESX 3 – 3.5 – 4 – ESXi
- VMware Server
- Citrix XenServer

- DataBases

- Microsoft SQL Server
- Oracle
- MySQL

- Communications

- Microsoft Exchange 2003 – 2007 – 2010
- Sendmail
- Asterisk and FreePBX
- Cisco and Linksys

- Storage

- Windows Storage Server 2003 – 2008
- StarWind Software
- FreeNAS
- OpenFiler

Mkit is the right company to cover all your IT needs.

Not only for the quality of our services, but for the *added value* with which we work day by day to make your business be as fluent as possible, and so you *don't have to worry about anything.*

Thank you very much

[Mkit Argentina](http://www.mkit.com.ar)